



LIMITED WARRANTY FOR RESIDENTIAL USE

Bering guarantees to the original purchaser that our Hybrid flooring will be free from manufacturing defects for a period of 30 years, provided it is used in a residential home under normal household conditions, which include typical daily activities associated with residential use. This warranty covers only inherent defects that were not visible prior to or during the flooring installation. Flooring planks and accessories must be thoroughly inspected for material defects before and during installation, under adequate lighting. Installing the product signifies acceptance of its quality. Hybrid flooring will not wear through, stain or fade due to sunlight or artificial light when used under normal residential traffic conditions. Wear-through is defined as the complete loss of pattern in an area of at least 2 square inches. Scratches and loss of gloss are not considered wear-through.

LIMITED WARRANTY FOR COMMERCIAL USE

Bering guarantees to the original purchaser that our Hybrid flooring will be free from manufacturing defects for a period of 10 years, provided it is used under commercial conditions. This warranty covers only inherent defects that were not visible prior to or during the flooring installation. Flooring planks and accessories must be thoroughly inspected for material defects before and during installation, under adequate lighting. Installing the product signifies acceptance of its quality. Hybrid flooring will not wear through, stain or fade due to sunlight or artificial light when used under normal residential traffic conditions. Wear-through is defined as the complete loss of pattern in an area of at least 2 square inches. Scratches and loss of gloss are not considered wear-through.

WARRANTY EXCLUSIONS

- Improper installation of product.
- Improper care and maintenance of product.
- These limited warranties exclude any damage to the flooring that occurs during shipping or installation.
- Limited warranties do not cover the installation of flooring that has any obvious or visible manufacturing defects.
- Color and gloss variations resulting from adding materials to an existing installation at a later date or from non-warranty repairs are not covered.
- Limited warranties do not cover flooring that has been exposed to abnormal use or conditions, or subjected to abuse in any form. This includes, but is not limited to, moisture damage from plumbing issues, storms, or flooding; damage from smoke, fire, or other catastrophic events; damage caused by negligence; improper modifications to the original product; damage resulting from unreasonable use not typical of a residential environment; or mechanical damage.
- Limited Warranties apply solely to the original purchaser and the original installation site, and are non-transferable.
- Limited Warranties apply to products installed indoors only.
- The Limited Warranties do not cover conditions caused by improper use or maintenance, including:
 - Loss of gloss or buildup of dulling film due to insufficient or incorrect maintenance.
 - Damage resulting from failure to follow floor-care instructions.
 - Scuffs, scratches, cuts, chipping, indentations, or similar damage caused by gliders, castor wheels, vacuum cleaner beater bars, toys, or other objects.
 - Damage caused by chemicals, burns, fires, or other accidents. *(continued)*



WARRANTY EXCLUSIONS *(continued)*

- Loss of gloss or buildup of dulling film due to insufficient or incorrect maintenance.
- Damage from abuse (e.g., dragging heavy or sharp objects across the floor without proper protection).
- Failure to use floor protectors made of non-staining felt or non-pigmented hard plastic for furniture. Protectors must be at least one inch in diameter and rest flat on the floor.
- Hybrid flooring is designed to be free-floating and should never be bound. If a heavy object is placed on the floor and causes a buckle, Bering recommends relocating the object to prevent further damage.
- This warranty does not apply to stains caused chemical or industrial products other than recommended cleaning products.
- Limited Warranties apply to 1st quality product. Mill “Seconds” are excluded.
- Pet stains are excluded from this warranty.
- Hybrid may not be installed in areas of extremely high temperatures or humidity such as saunas and swimming pool areas.
- This warranty does not cover damage caused by extreme heat, dryness, or moisture beyond regular cleaning as outlined in this warranty. To protect your flooring, maintain a temperature range of 65°F to 85°F and humidity levels between 35% and 55% in your home. Fluctuations in temperature or humidity may cause damage to the flooring.
- Moldings are excluded from this warranty.

WATERPROOF WARRANTY

- Weston Hybrid is designed to resist damage from typical household spills and pet accidents under normal use for the specified duration. It will also withstand moisture from damp or wet mopping.
- Never flood the floor with water.
- The Limited Warranty excludes damage caused by flooding or continuous running water or other liquids.
- This warranty does not cover Hybrid installed in applications not recommended or exposed to excessive water or abuse. Such conditions may include, but are not limited to:
 - Water damage from storms, floods, or significant plumbing leaks.
 - Damage caused by negligence.
 - Damage from improper alterations of the product.
 - Damage from water or moisture trapped beneath the floor, including but not limited to hydrostatic pressure or other conditions where water or moisture originates from beneath the floor.

STEAM MOP WARRANTY

A residential steam mop can be used, but steam should be applied to a microfiber pad, not directly to the floor. Ensure the steam mop is set to the appropriate temperature for wood floors or the lowest setting. Use the steam mop only in the direction of the plank length. Failure to follow these guidelines may void the warranty. *(continued)*



OTHER *(continued)*

- Bering recommends keeping any leftover planks from your installation for warranty purposes and in case you need to make a future repair.
- Bering recommends keeping important documents including Proof of Purchase receipts that can help assist in the unlikely event of a product warranty claim.

WARRANTY TERMS

Within One Year

If a defect covered by this warranty is determined and written notification is made to the merchant from which the floor was purchased within (1) year of purchase, Bering will provide new flooring material of comparable color, pattern and quality to replace the defective area. Bering will also assume practical labor costs if professional installation was paid for at the time of the original flooring installation.

Within Two Years

If a defect covered by this warranty is determined and written notification is made to the merchant from which the floor was purchased within (2) years of purchase, Bering will supply new flooring material of comparable color, pattern, and quality to replace the defective area. Bering will also assume 50% percent of practical labor costs if professional installation was paid for at the time of the original flooring installation.

After Two Years

If a defect covered by this warranty is determined and written notification is made to the merchant from which the floor was purchased following (2) years of purchase, but within the warranty term as outlined below, as applicable, Bering will provide new flooring material of comparable color, pattern, and quality to replace the defective area. Bering will not assume responsibility for any labor costs. For additional questions pertaining to the terms of this warranty, please contact our Bering Customer Service directly at 855-792-1010 or claims@beringfinishes.com

FILING A CLAIM

Bering provides complete information about the installation and maintenance requirements of your Bering Hybrid flooring. If you have additional questions, please feel free to write or call us. If you suspect your flooring may have a defect that is covered under the warranty guidelines, you must directly report it to the Bering retailer where you purchased the flooring. Your retailer will be able to file the claim for you. In the case that you are unable to contact your Bering retailer or do not receive a satisfactory resolution, please contact Bering in writing. All written communication may be mailed to:

Bering Finishes

299 S Main St. STE 2450 Salt Lake City, UT 84104

***Please include a detailed description of the issue as well as any relevant photos if available, proof of purchase that discloses the flooring price excluding the cost of pad and labor.*